Over my many years and the myriad venues that I have interacted with health care professionals and patients - I have been dismayed at the lack of communication skills that we often display. An inability to effectively communicate with each other and many times our apparent inadequacy in meeting patients and families where they are – have resulted in disillusionment and mistakes.

I can help you and your organization to understand how to better interact with each other and those you serve. We can work on methods to effectively connect with each other.



Sessions are entertaining and interactive. I am able to use various vehicles to help you and your organization including: Lunch N Learn's, Master Mind Groups, Coaching, Consulting, Seminars, Webinars, Event Sharing (Collaborative Effort) Joint Ventures and Key Note addresses.

**Topics of Interest:** 

"I Have One Nerve Left..."

(Dealing with Difficult Patients)

"Say What?"

(Medically Speaking)

## "I Can Help - Why Don't You Call Me?"

(Marketing/Educating)

## <u>"The Communication Model"</u>

(How It All Works)

## "Where Are You"

(Dealing With The Voices In Your Head)

## "Surviving On Call"

(It's 2 AM!)

